

BEFORE  
THE PUBLIC SERVICE COMMISSION OF  
SOUTH CAROLINA  
DOCKET NO. 94-239-E - ORDER NO. 94-396 ✓  
MAY 2, 1994

IN RE: Request of Duke Power Company for            ) ORDER  
Approval of Proposed Changes to                    ) APPROVING  
Outdoor Light Schedule OL.                            ) CHANGES

This matter comes before the Public Service Commission of South Carolina (the Commission) on the April 12, 1994 request of Duke Power Company (Duke or the Company) to change certain aspects of its Outdoor Lighting Schedule OL.

Duke offers Optional Private Outdoor Lighting Service under Schedule OL to residential and non-residential customers. Duke proposes a number of changes to the Schedule. First, the Company has revised the Schedule to reduce the minimum term of the contract for standard package installations from three years to one year. Further, Duke plans to modify its practice concerning the use of the Outdoor Lighting Service Agreement. Duke has had a practice of not requiring a signed contract for standard package lighting installations when the light is installed at a residence, but has sent a copy of the contract to the customer. Duke plans to change its practice slightly, by sending a more understandable letter to the customer explaining the service and charges for the light in lieu of sending the more formal contract. The Company will continue to get signed contracts for all other lighting

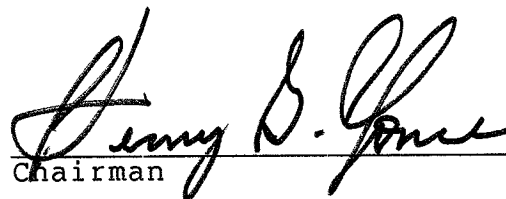
installations.

Duke also would like to propose a means of encouraging customers to continue the outdoor lighting service when a customer moves into a residence where a light is already installed. In most cases, the new customer agrees to take the light, however, there are a small number of cases where the customer asks for the light to be removed. Because the installation has already been made, Duke states that it is desirable to continue providing service to these lights. For any applicant who does not agree to assume responsibility for continuing the lighting service, Duke proposes to let the customer try the light for approximately thirty (30) days, and then, if not satisfied, Duke will remove the light and refund the charges for the period covered through the first thirty (30) day bill. If the customer wishes to discontinue the light after this period, no adjustment will be made.

The Commission has examined this matter and believes that the proposed changes concerning Outdoor Lighting Schedule OL should be approved as submitted. It appears that the modifications proposed are reasonable ones and would be beneficial to both the Company and the customers. The herein modified Outdoor Lighting Service Schedule OL is effective on and after the date of this Order and the Company shall file ten (10) copies of Schedule OL within

fourteen (14) days of receipt of this Order. This Order shall remain in full force and effect until further Order of the Commission.

BY ORDER OF THE COMMISSION:

  
Chairman

ATTEST:

  
Executive Director

(SEAL)